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## Convergys to hire 160 employees

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Byo-n-e reports

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Convergys Corporation, a global leader in relationship management, is hiring for 160 full-time positions at its contact center in Hickory.

Interested candidates from throughout the Catawba County area are invited to attend an on-site Recruitment Open House from 10 a.m. to 6 p.m. Thursday at Convergys, 1507 Seventh St. SE. New employees will provide customer service and sales support for a Convergys client in the telecommunications industry.

“Convergys clients recognize the importance of providing quality customer service to surviving and thriving in this consumer-driven economy,” said Billie Coon, site leader for the Convergys contact center in Hickory. “We’re looking for customer service-driven individuals with sales experience to handle customer calls, as well as provide information on client products and services.”

Convergys offers employees comprehensive training, competitive wages plus performance incentives, and benefits including medical and dental insurance, tuition reimbursement, 401(k), and paid and unpaid time off.

Potential candidates should possess solid customer service and sales experience, strong computer/keyboarding skills, and the ability to work a flexible schedule, including some evenings. Employment with Convergys is contingent on the successful completion of a background check.

Interested candidates may apply online at [www.convergys.com/careers](http://www.convergys.com/careers) [2].

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Convergys schedules an open house Thursday in Hickory to hire 160 full-time employees.

Hickory, N.C.

Staff Writer

Observer News Enterprise

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