



**For Immediate Release October 27, 2009 5pm Eastern**

**FISERV, INC. ANNOUNCES 419 NEW JOBS IN HICKORY**

**HICKORY** – Fiserv, Inc., (NASDAQ: FISV), the leading global provider of financial technology solutions and a Fortune 500 company, has selected Hickory for a project that will create more than 419 customer service jobs supporting the financial services industry over the next three years with an investment of approximately \$4.9 million over that same three year period. Fiserv will occupy all of the recently developed ADEVCO facility in McDonald Crossings Business Park in Hickory at the intersection of Tate Boulevard and McDonald Parkway. Operations are scheduled to begin in February 2010 with about 300 employees by the end of 2010.

Fiserv, Inc. is a technology provider to banks, credit unions and financial institutions with more than 16,000 clients worldwide. The Company is consistently recognized as the premier technology service provider to financial service institutions and employs 20,000 people in 230 locations worldwide. While the salaries will vary from position to position, the more than 419 jobs to be created will have an average salary of \$25,368 a year, excluding the benefits package. The announcement was made possible in part by an \$800,000 grant from the One North Carolina Fund. Any local incentives will be based on job creation and investment performance standards and will be considered in public session at a later date.

"We are looking forward to working with the people of Catawba County. With an existing office in Charlotte, we welcome this opportunity to expand our presence in the state. The good fortune afforded us by both the state and county have been the driving forces for our expansion in this region, and we expect the customer care center we establish with the people of Hickory will accommodate our needs now and in the future," said Jardon Bouska, Division President, Fiserv.

"I am delighted that 400 of our good families in the Hickory area will reap the benefits of this decision by Fiserv and from the efforts of the state of North Carolina, Catawba County and the City of Hickory," said Hickory Mayor Rudy Wright. "We are certain that Fiserv will find Hickory to be a wonderful location for their newest venture."

"We are thrilled about this announcement by Fiserv and the hundreds of jobs Fiserv is creating for Catawba County citizens," said Kitty Barnes, Chair of the Catawba County Commissioners, "A technology company that supports the financial services industry further diversifies our economic base, and provides hundreds of jobs with benefits. We thank all who have been involved with this project, from the company to our FORESIGHT committee, which supported the need to diversify our economy."

“We’ve been working to further diversify our economy with quality service jobs that can help smooth some of the turbulence our economy is facing. With Fiserv’s announcement, we’ll begin seeing job creation beginning in February 2010,” Julie Pruett, Director of Recruitment for the Catawba County Economic Development Corporation, said regarding the announcement. “The company plans to be a leader in business services from the Hickory market, and, judging by the strength of the company and its benefits packages, Fiserv will be a great employer and community partner.”

To apply for these jobs please click here: [Fiserv Hickory NC jobs](#). For more information on Fiserv log onto [www.fiserv.com](http://www.fiserv.com). Residents may apply online today, with the positions starting in February, 2010.

### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25<sup>th</sup> year in 2009. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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### For more information contact:

Mandy Pitts  
City of Hickory  
(828) 261-2222

Scott Millar or Julie Pruett  
Catawba County Economic Development Corp.  
828-267-1564